

**GLASGOW KELVIN COLLEGE**

**Academic Board – 6 May 2022**

**Student Charter Review**

**Report by the Student Support Services Manager**

**1. Introduction**

At the Academic Board meeting on 18 February 2022, it was agreed that the Student Charter should be reviewed to reflect any changes in relation to remote learning. The current Student Charter was created in 2018 and was the product of a process which involved Students, Teaching staff and EIS representatives in a workgroup. The agreed Charter is published on college website and sits alongside the Code of Learner Behaviour.

**2. Update**

The current Charter is split into Expectations of students and college as follows:

***We expect you to:***

- Be respectful and courteous to all
- Engage actively in your learning to achieve your goals
- Participate fully in College life and to shape our future direction
- Attend classes and complete work on time to fulfil your full potential
- Be responsible for your own learning and progress
- Have a student voice and be represented on the Board, its committees and other College committees
- Explore and enjoy your learner journey in and out of the classroom
- Build relationships to grow and develop citizenship skills
- Take responsible care of your health and safety and that of others

***You can expect us to:***

- Provide an equitable, inclusive and welcoming environment
- Facilitate learning to help you achieve your goals
- Provide opportunities to co-create your learning and support you to shape your learner journey
- Provide learning resources, ongoing support and feedback
- Facilitate freedom to express and debate views within the law
- Provide access to a range of services to support your needs
- Offer impartial guidance to support all stages of your learning journey
- Provide opportunities to be active in the student association and wider College activities
- Provide you the opportunities to be represented at all levels of College life
- Treat you with respect in line with College values, policies and procedures
- Protect all collected student data in line with our GDPR Privacy Notice
- Be responsible for your Health and Wellbeing while attending College

The Charter statements were reviewed to consider if it was still valid for online remote learning as well as in campus learning.

Additional Expectations were considered, and 2 additional statements are recommended for students:

**We expect you to:**

- **Keep cameras on, when possible, during online lessons**
- **Remember that online lessons are private spaces so respect the privacy of others by not sharing content**

Other Expectations were not altered and are, as general statements, able to reflect the colleges commitment to supporting students, whether this be in campus or online.

The recommended updates for charter were shared with Student Association and the EIS Representative, who was on original workgroup, for feedback. Both were happy with the additional statements being added.

### **3. Resource Implications**

There are no resource implications arising directly from this report

### **4. Equalities**

There are no equality implications arising directly from this report.

### **5. Risk and Assurance**

There are risk implications arising directly from this report.

### **6. Data Protection**

There are no data protection implications arising directly from this report

### **7. Recommendations**

Members are recommended to note the contents of this report. With Academic Approval the charter will be updated with 2 new expectations and published

### **8. Further Information**

The current charter can be found on the college website at the following link  
[The Student Charter sets out the general principles of the partnership \(glasgowkelvin.ac.uk\)](https://glasgowkelvin.ac.uk)

Members can obtain additional information on the contents of this report from Gary Sharp, Student Support Services Manager: [gsharp@glasgowkelvin.ac.uk](mailto:gsharp@glasgowkelvin.ac.uk)

Glasgow Kelvin College  
GS  
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